



HOUSE OF COMMONS

LONDON SW1A 0AA

Mr Howard Thomas and Dr David Llewellyn CBE
Carlton Parish Council
Quaker's Garth
Carlton
Leyburn
DL8 4BA

Our Ref: ZA66223

21 May 2024

Dear Mr Thomas and Dr Llewellyn,

Carlton-in-Coverdale water supply

Thank you for contacting me about about the above matter, and thank you also for your patience in awaiting a response from the Department for Environment Food and Rural Affairs.

I am writing to let you know that I have received a reply from the Parliamentary Under Secretary of State for Environment, Food & Rural Affairs, Robbie Moore MP, and I have attached the response for your full information. I do hope it is helpful, but if you have any queries about the response please let me know and I would gladly contact the Department again on your behalf.

Thank you again for taking the time to contact me. If there is anything I can do to help in the future, please do not hesitate to get in touch.

Kind regards,

A handwritten signature in blue ink, appearing to read 'Rishi Sunak'.

Rishi Sunak
Member of Parliament
Richmond (Yorks)



Department
for Environment
Food & Rural Affairs

Robbie Moore MP
Parliamentary Under Secretary of State for
Environment, Food & Rural Affairs

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Rt Hon Rishi Sunak MP
House of Commons
London
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Your ref: ZA66223
Our ref: MC2024/08266/EP

20 May 2024

Dear Prime Minister,

Thank you for your email of 16 April on behalf of your constituents, Howard Thomas and Dr David Llewellyn of Carlton Town Parish Council, Quakers Garth, Carlton, Leyburn, about the Council's private water supply and any funding that may be available to help in connecting to a mains supply from Yorkshire Water. I am replying as the Minister responsible for this policy area.

Each water company is required to comply with Ofwat's connection charging rules and to publish their connection charging arrangements on their website. The company must also consult the Consumer Council for Water (CCW), the independent consumer interest body in the water and sewerage sector, about proposed changes to charging schemes. The connection charges prevent increases in water bills for all existing customers caused by companies meeting the connection costs themselves, which could be considerable in many rural areas.

If the Parish Council is unhappy with the amount quoted by Yorkshire Water for their connection to the public supply, they should first discuss how the charges were calculated with the developer services team at Yorkshire Water. If this does not provide the opportunity to resolve concerns around the high cost of connection, the Parish Council may wish to contact CCW.

CCW provides a free support and advice service for all water and sewerage consumers, and whilst it has no formal responsibility to review charges for new connections, it can challenge companies to provide clarity and to review their charges where appropriate. It may also be able to advise on alternative funding. CCW can be contacted on 0300 034 2222 or through its website.

With kind regards,

Yours sincerely,

ROBBIE MOORE MP
Parliamentary Under Secretary of State for Environment, Food & Rural Affairs